# Operational risk quantification for loss frequency using fuzzy simulation

# Shuxia Liu<sup>1,\*</sup>, Haijie Mi<sup>2</sup>

<sup>1</sup>School of Business Administration, Hebei Normal University of Science & Technology, Qinhuangdao, China

<sup>2</sup>Chinese Unicom Shijiazhuang branch, Shijiazhuang, China

Received 1 June 2014, www.cmnt.lv

## Abstract

The estimation of the frequency parameter of operational risk quantification has received increased attention under the new Basel proposal. This paper proposes an advanced measurement approach using fuzzy point estimation. In this approach, prior membership function could be obtained through fuzzy maximum entropy rule. When operational risk loss data is given, posterior membership function can be easily calculated by using fuzzy point theorem. After posterior mean is exploited as fuzzy point estimate, loss frequency distribution is gotten. Finally, an empirical analysis on this model is conducted based historical data obtained from a Chinese commercial bank. The result shows that economical can reduce the complexity and communication cost.

Keywords: Operational Risk, Basel II Advanced Measurement Approach, Fuzzy Point Estimation, Loss Distributional Approach, Fuzzy Variable

#### **1** Introduction

Operational Risk is an important quantitative topic in the banking world. Under the Basel II requirements [5,6], many banks intend to use the Advanced Measurement Approaches (AMA) for the quantification of operational risk. Through the Advanced Measurement Approach, the banks are permitted significant flexibility over the approaches that may be used in the development of operational risk models. There are various quantitative operational risk models including extreme value theory [2, 26],Bayesian inference [4, 17, 24, 29, 32, 33], dynamic Bayesian networks [30], maximum likelihood [12] and EM algorithms [3], VAR techniques [11, 13, 14], other approaches [1, 7]. Of the methods developed to model operational risk, the majority follow the Loss Distributional Approach (LDA) [25].

The idea of LDA is to fit frequency distributions over a predetermined time horizon, typically annual. he financial institutions use a wide variety of frequency and severity distributions for their operational risk data, including exponential, weibull, lognormal, generalized Pareto, and gand-h distributions [8]. There are potentially many deferent alternatives [16, 15] for the choice of severity and frequency distributions. Several researchers [12, 8, 28, 31] have experimented with operational loss data by Basel II business line and event type over the past few years. Maryam Pirouz[34]discuss several statistical methods for modeling truncated data, and suggest the best one for modeling truncated loss data, the approach can be useful for increasing accuracy of estimating operational risk capital charge in E-banking. Fengge Yao[35] used Conditional value-at-risk (CVaR) models based on the peak value method of extreme value theory to measure operational risk. Younès, Moutassim[36] used separately a

lognormal distribution and a gamma distribution in the mixture models for the zeros losses. an operational risk assessment model of distribution network equipment based on rough set and D-S evidence theory was built[38]. Ahmed Barakat[39] investigates the direct and joint effects of bank governance, regulation, and supervision on the quality of risk reporting in the banking industry. Pjotrs Dorogovsa[40] discussed new tendencies of management and control of operational risk in financial institutions.

Liu [21] proposed credibility measure and credibility theory, and introduced random fuzzy variable as a measurable function defined on a credibility space valued random variables. Chance measure was proposed by Li and Liu [22] to measure the chance of a random fuzzy event. The conditional chance measure was introduced by Li and Liu [23] to measure the chance of a random fuzzy event after it has been learned that some other event has occurred.

For the considered bank, the unknown parameters (for example the Poisson parameter or the Pareto tail index) of these distributions have to be quantized. Our approach to estimate the parameter of the loss distribution is based on fuzzy point inference. The idea is to use the banks collective losses and expert opinions to improve the estimates of the parameters of loss distributions. We demonstrate how the parameter uncertainty can be taken into account by bank internal data and expert opinions and study the impact on the capital charge. In any risk cell, we model the loss frequency and the loss severity by distributions where the lognormal and Pareto distributions are used for modelling severity distributions and Poisson distributions for frequency distributions, respectively. The model might be very useful at this stage when the data are very limited and it may also have educational impact. Financially, we analysis the results of an empirical study with external operational loss data of some Chinese commercial banks.

<sup>\*</sup> Corresponding author's e-mail: xxglliushuxia@126.com

# 2 Fuzzy variables

Definition 1. [21] A Fuzzy variable is defined as a function from a credibility space  $(\Theta, P(\Theta), Cr)$  to the set of real number.

Definition 2. [21] Let  $\xi$  be a fuzzy variable with membership function  $\mu$ . Then for any set B of real numbers,

$$\operatorname{Cr}\{\xi \in \beta\} = \frac{1}{2} (1 + \sup_{x \in \beta} \mu(x) - \sup_{x \in \beta^{C}} \mu(x)).$$
(1)

Definition 3. [21] Let  $\xi$  be a fuzzy variable on the credibility space ( $\Theta$ , P( $\Theta$ ), *Cr*). The expected value *E*[ $\xi$ ] is defined as

$$E[\xi] = \int_0^{+\infty} Cr\{\xi \ge r\}dr - \int_{-\infty}^0 Cr\{\xi \le r\}dr$$
(2)

Definition 4. [21] Suppose that  $\xi$  is the continuous fuzzy variable, then its entropy is defined by

$$H[\xi] = \int_{-\infty}^{+\infty} S(Cr\{\xi = x\}) dx \tag{3}$$

where  $S(t) = -t \ln t - (1-t) \ln(1-t)$ 

Example 1. [21] Let  $\xi$  be a trapezoidal fuzzy variable (a, b, c,d), then the expected value of  $\xi$  is

 $Ch\{\tilde{a} = a \mid X(\tilde{a}) = x\}$ 

$$E[\xi] = \frac{a+b+c+d}{4}.$$

Its entropy is defined by

$$H[\xi] = (ln2 - 0.5) - (c - d) + \frac{d - a}{2}$$

Definition 5. [34] Let  $X_1(\tilde{a}), X_1(\tilde{a}), \dots, X_1(\tilde{a})$  random fuzzy variables where  $\tilde{a} = (\tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m)$  is fuzzy vector such that for each  $\tilde{a} = (\tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m) \in \tilde{a}_i(\Theta^+)$ ,

 $X_1(\tilde{a}), X_1(\tilde{a}), \dots, X_1(\tilde{a})$  are iid random variables with function (pdf) or probability mass function(pmf)  $f(x, \tilde{a})$ . Then, given the sample, the way to get the posterior membership function of prior membership function is called fuzzy point estimation.

Theorem 1. [34] Let  $X_1(\tilde{a}), X_1(\tilde{a}), \dots, X_1(\tilde{a})$  be iid continuous random variables, where  $\tilde{a} = (\tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m)$  is fuzzy vector with prior membership functions  $\mu_{\tilde{a}_i}(a), i = 1, 2...m$ , such that for each  $\tilde{a} = (\tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m) \in \tilde{a}_i(\Theta^+), X_1(\tilde{a}), X_1(\tilde{a}), \dots, X_1(\tilde{a})$  are iid random variables with pdf  $f(x, \tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m)$ , let x be a sample. If  $f(x, \tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_m)$  is continuous with respect to (x, a) then the posterior membership function of  $\tilde{a}$  can be deduced by

$$\mu_{\tilde{a}}(a | X(\tilde{a}) = x) = \begin{pmatrix} 2 \sup_{a_{-i} \in \Re^{m-1}} Ch\{\tilde{a} = (a_{-i}, a) | X(\tilde{a}) = x\} \\ \wedge 1, \end{pmatrix} \land 1,$$
(4)

where

$$= \begin{cases} 0, if \min_{1 \le i \le m} Cr\{a_i = a_i\} = 0 \\ 0 \\ \frac{\prod_{i=1}^n f(x_i, a)}{\sup_{a \in \Re^m} \prod_{i=1}^n f(x_i, a)}, & if \frac{\prod_{i=1}^n f(x_i, a)}{\sup_{a \in \Re^m} \prod_{i=1}^n f(x_i, a)} < 0.5 & and \quad \min_{1 \le i \le m} Cr\{\tilde{a}_i = a_i\} \neq 0 \\ y(where \ge 0.5), & otherwise \end{cases}$$
(5)

### 3 Fuzzy point estimation for loss frequency

Suppose that the frequencies of operational risk losses is modeled by Poisson distribution  $P(\lambda)$  with a density

$$f(N \mid \lambda) = \frac{\lambda^N}{N!} e^{-\lambda}, N = 0, 1, \dots$$
(6)

In this section,  $\lambda$  is viewed as a non-negative fuzzy variable on the credibility space  $(\Theta, P(\Theta), Cr)$  ) with membership function  $\mu_{\tilde{\lambda}}$ , which is called prior membership functions. The parameters of prior membership functions are called hyper-parameters (parameters for parameters). In a more general framework the parameters of the prior membership function  $\gamma_1, \gamma_2 \dots \gamma_k$  are estimated by maxi-

mum entropy rule and expert opinions. Expert opinions modify this characteristic according to the actual experience. Then  $P(\lambda)$  can be considered as random fuzzy variable on the space  $(\Theta, P(\Theta), Cr) \times (\Omega, A, Pr)$ . Let  $\chi$  denote the observations sample  $x_1, x_2 \dots x_k$ , the sample can be observed and take crisp values. According to Equation (4), the posterior membership function can be deduced as

$$\mu_{\tilde{\lambda}}(\lambda | X(\tilde{\lambda}) = x) = (2Ch\{\tilde{\lambda} = \lambda\}) \wedge 1.$$
(7)

where

COMPUTER MODELLING & NEW TECHNOLOGIES 2014 18(12C) 577-581

$$Ch\{\tilde{\lambda} = \lambda | x\}$$

$$= \begin{cases} \frac{Ch\{\{\tilde{\lambda} = \lambda\} \cap \{\eta = x\}\}}{Ch\{\eta = x\}}, & \text{if } \frac{Ch\{\{\tilde{\lambda} = \lambda\} \cap \{\eta = x\}\}}{Ch\{\eta = x\}} < 0.5\\ & y(\geq 0.5), & \text{otherwise} \end{cases}$$
Then  $\Pr\{\eta = x | \tilde{\lambda} = \lambda\} < 0.5$ ,

$$\frac{Cr\{\{\tilde{\lambda}=\lambda\}\cap\{\eta=x\}\}}{Ch\{\eta=x\}}<0.5,$$

$$\sup_{\lambda} (Cr\{\tilde{\lambda} = \lambda\} \land \Pr\{\eta = x | \tilde{\lambda} = \lambda\} < 0.5,$$
  
We can get

$$Ch\{\{\tilde{\lambda}=\lambda\} \cap \{\eta=x\}\} = Cr\{\tilde{\lambda}=\lambda\} \wedge \{\eta=x \mid \tilde{\lambda}=\lambda\}$$
(8)

$$Ch\{\eta = x\} = \sup_{\lambda} (Cr\{\xi_{\lambda} = \lambda\} \wedge \Pr\{\eta = x \middle| \xi_{\lambda} = \lambda\})$$
(9)

Then posterior membership function is formulated as

$$\mu_{\tilde{\lambda}}(\lambda|x) = \left(\frac{2Cr\{\tilde{\lambda}=\lambda\} \land \prod_{t=1}^{n} e^{-\lambda} \frac{\lambda^{x_{t}}}{x_{t}!}}{\sup_{\lambda} (Cr\{\tilde{\lambda}=\lambda\} \land \prod_{t=1}^{n} e^{-\lambda} \frac{\lambda^{x_{t}}}{x_{t}!})}\right) \land 1, \lambda = 0, 1, \dots$$
(10)

# 4 Fuzzy point estimation of loss frequency parameter

The sample of loss frequency in corporate finance is x = (2480, 964), the experts give the range of loss frequency of corporate finance is  $500 \sim 3500$ . The loss frequency will be decreased by 100 times in order to prevent from the probability of poison distribute in positively infinite, then will be  $5 \sim 35$ , x = (25, 10).

Let  $\tilde{\lambda}$  be trapezoidal fuzzy variable (5, a, b, 35), then the prior membership of  $\tilde{\lambda}$ , is.

$$\mu_{\tilde{\lambda}}(\lambda) = \begin{cases} \frac{\lambda - 5}{a - 5}, & \text{if } 5 \le \lambda \le a \\ 1, & \text{if } a \le \lambda \le b \\ \frac{\lambda - 35}{b - 35} & \text{if } b \le \lambda \le 35 \\ 0, & \text{otherwise} \end{cases}$$
(11)

According by equation (2) and (3), the expectation of  $\tilde{\lambda}$  is

$$E[\tilde{\lambda}] = \frac{a+b+40}{4},\tag{12}$$

the entropy of  $\tilde{\lambda}$  is  $H[\tilde{\lambda}] = (ln2 - 0.5)(b - a) + 15.(13)$ 

It follows from fuzzy maximum entropy rule equation  $\max_{\gamma_1\cdots\gamma_k} H[\tilde{\lambda}, \gamma_1\cdots\gamma_k] - M | E[\tilde{\lambda}] - \overline{\mu}|, \text{ where } \overline{\mu} \text{ is the}$ 

mean of those experts estimate. We can get

$$\max_{a,b} (ln2 - 0.5)(b - a) + 15 - M \left| \frac{a + b + 40}{4} - 13 \right|, \quad (14)$$
  
s.t.5 \le a \le b \le 35,

where *M* is a sufficiently larger number.

By applying the graphic method, then the value of a and b can be obtained: a = 7, b = 17 is a trapezoidal fuzzy variable (5, 7, 17, 35) then the prior membership is

$$\mu_{\tilde{\lambda}}(\lambda) = \begin{cases} \frac{\lambda - 5}{2}, & \text{if } 5 \le \lambda \le 7\\ 1, & \text{if } 7 \le \lambda \le 17\\ \frac{35 - \lambda}{18}, & \text{if } 17 \le \lambda \le 35\\ 0, & \text{otherwise} \end{cases}$$
(15)

According to equation (1), the posterior membership of  $\tilde{\lambda}$  is

$$\mu_{\tilde{\lambda}}(\lambda|x) = \left( \frac{2Cr\{\tilde{\lambda} = \lambda\} \land \prod_{t=1}^{2} e^{-\lambda} \frac{\lambda^{x_{i}}}{x_{i}!}}{\sup_{\lambda}(Cr\{\tilde{\lambda} = \lambda\} \land \prod_{t=1}^{2} e^{-\lambda} \frac{\lambda^{x_{i}}}{x_{i}!})} \right) \land 1$$

$$= \left( \frac{9.885e^{-2\lambda} \lambda^{35} \times 10^{-29}}{0, otherwise} \right) \land 1, 5 \le \lambda \le 35$$

$$0, otherwise$$

$$(16)$$

The figure for the posterior membership of  $\tilde{\lambda}$  can be depicted as FIGURE 1.



FIGURE 1 The posterior membership function of  $\hat{\lambda}$ 

# **5** Fuzzy simulation for posterior mean $E[\tilde{\lambda}]$ of the $\tilde{\lambda}$

By the fuzzy simulations technique we can calculate  $E[\tilde{\lambda}]$ ,

 $E[\tilde{\lambda}]$ , then posterior mean  $E[\tilde{\lambda}]$  of the  $\tilde{\lambda}$ , is exploited as the fuzzy point estimation.

For simplicity, A fuzzy simulation will be designed to estimate  $E[\tilde{\lambda}]$  by the following procedure.

Liu Shuxia, Mi Haijie

Liu Shuxia, Mi Haijie

1) Set e = 0.

2) Randomly generate  $\tilde{\lambda}(\theta_{\iota})$  from the  $\varepsilon$  -level set of  $\lambda$ and write  $v_k = \mu_i(\lambda | x)$  for  $k = 1, 2, \dots, N$ , where  $\mu$  the

membership of function of  $\lambda$ .

3) Set  $a = \tilde{\lambda}(\theta_1) \land \dots \land \tilde{\lambda}(\theta_N), b = \tilde{\lambda}(\theta_1) \lor \dots \lor \tilde{\lambda}(\theta_N)$ 4) Uniformly generate *r* from [a,b]. Set  $e = e + Cr{\{\tilde{\lambda} \ge r\}}$ , where

 $\operatorname{Cr}\{\tilde{\lambda} \in \beta\} = \frac{1}{2} (1 + \sup_{x \in \beta} \mu_{\tilde{\lambda}}(\lambda | x) - \sup_{x \in \beta^{C}} \mu_{\tilde{\lambda}}(\lambda | x)).$ 

5) Repeat the fourth step for N times

6) Compute  $E[\tilde{\lambda}] = a \lor 0 + b \land 0 + e \cdot (b - a) / N$ , then output  $E[\tilde{\lambda}] = E[\tilde{\lambda}]$ .

By fuzzy simulation technique, we can take the posterior mean  $E[\tilde{\lambda}]$  of  $\tilde{\lambda}$ , as fuzzy point estimation of  $\tilde{\lambda}$  is 18.0635, to amplitude the result by 100 times fuzzy point estimation of is 1806. Then density function of frequencies in operational risk losses is

$$\pi(\eta = m) = \frac{1806^m}{m!} e^{-1806}, m = 0, 1, \dots$$
(17)

## 6 Conclusions

#### References

- [1] Alderweireld, T., J. Garcia and L. Leonard (2006) A practical operational risk scenario analysis quantification. Risk Magazine, 93-95
- [2] Alexander J and Saladin T (2003) Developing scenarios for future extreme losses using the pot method. in extremes and integrated risk management, edited by Embrechts PME, published by RISK books, London, 50-97
- [3] Bee M. (2006) Estimating and simulating loss distributions with incomplete data. *Oprisk and Compliance*, 7, 38-41.
  [4] BAuhlmann H., Shevchenko P.V. and WAuthrich M. V. (2008) A toy
- model for operational risk quantificationusing credibility theory. the Journal of Operational Risk. BIS. Basel II (2005): International Convergence of Capital
- [5] Measurement and Capital Standards: a revised framework. Bank for International Settlements (BIS), www.bis.org.
- [6] BIS. Basel II (2006) BCBS international convergence of capital measurement and capital standards. www.bis.org. [7] Chavez-Demoulin V, Embrechts P and NeÄslehova J. (2006)
- Quantitative models for operational risk: exetremes, dependence and aggregation. *Journal of Banking & Finance*, **30**, 2635-2658. Degen M, Embrechts P and Lambrigger D.(2007) The quantitative
- [8] modeling of operational risk: between g-and-h and evt. Preprint, ASTIN Bulletin
- Dubois, D. and Prade, H.,(1998) Possibility Theory: An Approach to [9] Computerized Processing of Uncertainty, *New York*: Plenum. [10] Dubois, D. and Prade, H., (1988) Fuzzy numbers: An overview.
- Analysis of Fuzzy information, **2**, 3-39. [11] Duncan and Wilson. (1995) VAR in operation. *Risk*, **12**, 5-12. [12] Dutta K and Perry J. (2007) A tale of tails: an empirical analysis of
- loss distribution models for estimating operational risk capital. Federal Reserve Bank of Boston, Working Paper, 6-13.
- [13] Embrechts, P. and Puccetti, G. (2006) Aggregating risk capital, with an application to operational risk. The Geneva Risk and Insurance *Review*, **31**, 71-90. [14] Embrechts, P., Nesehova, J. and Wuthrich, M. V. (2007) Additivity
- properties for Value-at-Risk under archimedean dependence and heavy-tailedness. Preprint,

In this article, by introducing novel estimation approach we have substantially extended the range of models admissible for parameters of loss frequency under the LDA operational risk modeling framework. We strongly advocate that fuzzy point estimation approaches to operational risk modeling should be considered as a serious alternative for practitioners in banks and financial institutions, as it provides a mathematically rigorous paradigm in which to combine observed data and expert opinion. We hope that the presented method provides an attractive and feasible approach in which to realize these models. The proposed measuring method allows using the banks collective losses data and expert opinions to improve the correctness of estimates value. It is flexible and robust technique to adequately model the operational loss frequency and severity. Financially, we simulate posterior mean of loss frequency of the operational risk .The method presented in this paper performs better than the other mentioned methods when a few data are available.

#### Acknowledgments

This work was supported by Doctoral Foundation of Hebei Normal University of Science & Technology No.YB2012001, Hebei Province Department of Education of Youth Foundation N0.SQ131023, Qinhuangdao Administration of Science & Technology Project N0.SQ201302a256.The natural science foundation of Hebei Province N0. G2015407089.

- [15] Fontnouvelle De and Rosengren E. (2004) Implications of Alternative Operational Risk Modeling Tech-niques. Working Paper, Federal Reserve Bank of Boston. [16] Fontnouvelle De (2003) Virginia Dejesus-Rue®, John Jordan and
- Eric Rosengren. Capital and Risk: New Evidence on Implications of Large Operational Losses. Working Paper, Federal Reserve Bank of Boston
- [17] ETH Zurich.(2003) Evidence on Implications of Large Operational Losses. Working Paper, Federal Reserve Bank of Boston, 2003.
- [18] Lambrigger D.D., Shevchenko P.V. and WÄuthrich M.V. (2007) The quantification of operational risk usinginternal data, relevant external data and expert opinions. The Journal of Operational Risk , 2 3-27
- [19] Liu B and Liu Y.(2002) Expected value of fuzzy variable and fuzzy expected value models. *IEEE Trans-actions on Fuzzy Systems*, **10**, 445-450.
- [20] Liu B.(2006) A survey of credibility theory. Fuzzy Optimization and Decision Making, **5**, 387-408.
- [21] Li X, and Liu B, (2009) Chance measure for hybrid events with fuzziness and randomness, Soft Computing, Soft Computing, 13(2), 105-115
- [22] Li X, and Liu B.(2007) Conditional chance measure for hybrid events, Technical Report.
- [23] Luo X., Shevchenko P.V. and Donnelly J(2007). Addressing impact of truncation and parameter uncertainty on operational risk estimates. The Journal of Operational Risk, 2, 3-26.
- [24] Mark Lawrence (2003). The LDA-based ddvanced measurement for operational risk-current and in progress practice. *RMG conference*. 3, 6-12.
- [25] Medova E (2002). Extreme value theory: Extreme values and the measurement of operational risk. Oprational Risk, 1(7), 11-15.
- [26] Nahmias, S(1978) Fuzzy variables, Fuzzy Sets and Systems, 1, 97-110
- [27] Moscadelli M. (2004) The Modeling of Operational Risk: the Experience from the Analysis of the DataCollected by the Risk Management Group of the Basel Committee. Working Paper.
- [28] Peters G and Sisson S (2006). Bayesian inference, monte carlo sampling and operational risk. Journal of Operational Risk, 1, 27-50.

### COMPUTER MODELLING & NEW TECHNOLOGIES 2014 18(12C) 577-581

#### Liu Shuxia, Mi Haijie

- [29] Ramamurthy S., H. Arora and A. Ghosh (2005). Operational risk and probabilistic networks-An application to corporate actions processing. Infosys White Paper.
- [30] Rosenberg J and Schuermann T (2006). A general approach to integrated risk management with skewed, fat-tailed risks. Journal of *Financial Economics*, **79**, 569-614. [31][32] Shevchenko P and WÄuthrich M. The structural modelling of
- operational risk via bayesian inference: combining loss data with expert opinions. *Journal of operational risk*, 2006, 1, 3-26.
- [32] Shevchenko P.V(2008). Estimation of operational risk, 2006, 1, 9–20.
   [33] Tang W., Wang C., Zhao R., Fuzzy Parametric Statistical Inference,
- Information: An International Interdisciplinary Journal, 2011,14, 17-
- [34] Maryam Pirouz, Maziar Salahi (2013) Modeling Truncated Loss Data of Operational Risk in E-banking, *IJITCS*, 15(12), 64-69.
  [35] Fengge Yao, Hongmei Wen, Jiaqi Luan (2013) CVaR measurement
- and operational risk management in commercial, banks according to

the peak value method of extreme value theory, Mathematical and *Computer Modelling*, **58**, 15–27. [36] Younès, M., and Adlouni, S., et al. (2011) Mixed Distributions for

- Loss Severity Modelling with Zeros in the Operational Risk Losses. International Journal of Applied Mathematics & Statistics, **21**, 11-17. [37] Cunbin L.,Gefu Q. et al. (2013) Operational Risk Assessment of
- Distribution Network Equipment Based on Rough Set and D-S
- Evidence Theory. Journal of Applied Mathematics, Article ID 263905, 7 pages.
  [38] Ahmed B., Khaled H (2013) Bank governance, regulation, supervision, and risk reporting: Evidence from perational risk disclosures in European banks, International Review of Financial 41, 112, 2014. Analysis, **30**, 254-273.
- [39] Pjotrs Dorogovsa, Irina Solovjovab, Andrejs Romanovsc(2013) New tendencies of management and control of operational risk in financial institutions, *Procedia-Social and Behavioral Sciences*, **99**, 911-918.

#### **Authors**



#### ShuXia Liu, 27. 12. 1974, China

ShuXia Liu received the Ph.D. degree in management from tianjin University, China in 2010. Currently, she is a researcher at, Hebei Normal University of Science & Technology of School of Business Administration, China. His research interests include information management andsystem, risk management.

#### HaiJie Mi, 1983, China

Haijie Mi received the master degree in management from Tianjin University, China in 2008. Her research interests include risk management and statistics Research, Mathematical finance financial engineering. A few papers published in various journals